

Requisition Number**17-0772**

Post Date

2/12/2018

Title

CALL CENTER SPECIALIST

City

Erie

State

PA

Description

We are seeking talented, customer-service oriented applicants for our Call Center team! In our position, you will be providing high quality customer service through telephone, email, and chat correspondence according to customer needs while attaining Customer Service goals.

The location of our Call Center is 800 State Street, Erie, Pennsylvania.

Requirements

To be successful in our position you must;

- Be strong with computers and technical problem solving
- Be comfortable introducing bank products and services
- Have previous experience in a call center/customer service environment
- Have strong communication skills, both written and spoken
- Be comfortable introducing bank products and services
- Be able to work a flexible schedule to include evenings and Saturdays

•Equal Opportunity Employer/Protected Veterans/Individuals with Disabilities.

•Please view Equal Employment Opportunity Posters provided by OFCCP here.

• The contractor will not discharge or in any other manner discriminate against employees or applicants because they have inquired about, discussed, or disclosed their own pay or the pay of another employee or applicant. However, employees who have access to the compensation information of other employees or applicants as a part of their essential job functions cannot disclose the pay of other employees or applicants to individuals who do not otherwise have access to compensation information, unless the disclosure is (a) in response to a formal complaint or charge, (b) in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or (c) consistent with the contractor's legal duty to furnish information. 41 CFR 60-1.35(c)